







INTRODUCING PREMIUM STRATA

Premium Strata is Sydney's leading premium quality strata management agency. We provide a comprehensive, best-in-class service for strata and building management - provided by Premium Building Management Pty Ltd for both established premises and new developments. Located in Surry Hills, we have over 20 years experience partnering with clients throughout the Sydney Metropolitan area.

At Premium Strata our focus is on customer service. We are committed to providing all of our clients with our Diamond Class Service which is redefining the strata management industry.

THE PREMIUM STRATA DIFFERENCE

Not all strata management agencies are the same. At Premium Strata we understand that every client's situation is different and that individual needs are unique. That is why we serve our clients with a combination of utmost professionalism and a genuine personal touch:

- Our licensed managers have more time to take care of your needs, because they are 100% client focused and are assigned smaller portfolios that enable deeper engagement.
- Proactive management is a key pillar of our client management policy – we aim to identify and tackle issues before they become a problem.
- Managers can share valuable advice and insights regarding management of your scheme on an ongoing basis, drawn from over 20 years of collective experience.

With Premium Strata as your trusted manager, you can rest assured that your property is well taken care of and your investment is in safe hands.





DIAMOND CLASS SERVICE

We pride ourselves on the quality and level of service we provide all our clients. We call this our Diamond Class Service because it offers long term, enduring value. Our aim is to exceed expectations. As a Premium Strata client you can expect us to;

- Return all phone calls by close of business
- Respond to all emails by close of business on the same day
- Raise work orders within 24 hours (emergencies actioned immediately)
- Reply to correspondence in a detailed and timely manner
- Provide monthly financial reporting to the Strata Committee to assist in planning repairs and maintenance
- Process weekly payment of all creditor invoices to ensure your contractors are paid on time and within the payment terms
- Offer 24-hour emergency assistance to all residents
- Inform via regular updates of all items resolved at meetings and any interim issues

Premium Strata is truly committed to providing an industry leading level of service. That is why we introduced the Diamond Service - if you are not satisfied with our service arising from breach of duty within the initial six months of signing up, we will happily release you from our agreement and refund the set up fee paid on commencement of initial term, no questions asked.



OUR STRATA SERVICES

Premium Strata has over 20 years experience managing a wide range of property classes from residential apartment blocks to mixed use and commercial / industrial facilities.

STRATA & COMMUNITY MANAGEMENT

Premium Strata boasts an impressive list of strata and community management achievements, including major commercial, strata and community developments throughout the Sydney Metropolitan area.

Smaller, genuinely manageable portfolios allow our managers to respond to your enquiries in a timely and personal manner. Their extensive knowledge and rich experience in a broad range of strata and community-related matters, means that you will receive the best advice the industry has to offer.





BUILDING MANAGEMENT

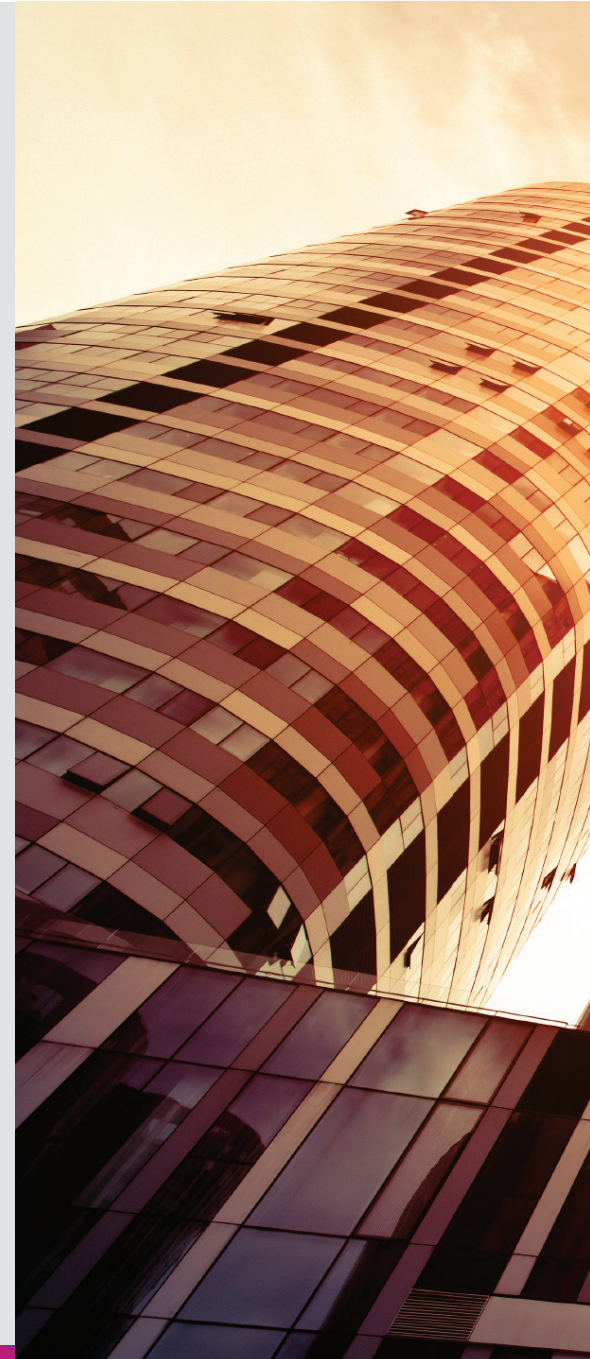
Your building is a significant asset that will benefit from proper supervisory care. Premium Building Management takes action to ensure the day-to-day running of your building is professionally managed by a skilled and experienced building supervisor. Our people are trained to partner with clients, acting at all times with integrity and personal initiative. Their skills in the three critical aspects of building management – reporting, maintenance & communication – are second to none. Building Management services are provided by Premium Building Management.

DEVELOPMENT CONSULTING & SCHEME ESTABLISHMENT

Premium Strata provides consultancy services to developers, preparing strata management schemes that ensure the long-term success of any given project. Our broad experience, in-depth knowledge of strata regulations and outstanding communication skills ensure a positive result for all parties. When the owners corporation is happy with the quality of service they receive, owners are less likely to enter into dispute. In this way we can help safeguard the developer's reputation and promote the bottom line.

CAPPED ALL-INCLUSIVE STRATA MANAGEMENT FEES

Transparency is the policy and attitude Premium Strata takes in all its dealings with clients. You will find it in our all-inclusive management fees, which are structured to reflect precisely the scope and quality of service we offer. Our standard disbursements are capped, and from the outset you are informed in very clear terms what Management Fees apply, and what you can expect in return.







OUR DIRECTORS

Leanne Habib | CEO

Leanne is the co-founder and CEO of Premium Strata, and a licensed strata and community manager and real estate managing agent. Her numerous and varied senior management roles include large strata and community agencies all over Sydney.

As diverse and expansive as her experience is, one thing above all else has been the focus of Leanne's professional life - her clients. Ensuring their best interests are served and their outcomes achieved, continues to be the driving force behind her latest management initiatives.

A member of Strata Community Australia, and a dynamic forward-thinking individual, Leanne is committed to offering her clients a level of service that is unmatched in the industry.

Inger Brettle | COO

Inger is a licensed strata & real estate managing agent whose accomplishments include some of Sydney's most prestigious strata and community association schemes. She combines extensive knowledge of the legislation governing strata schemes with dynamic decision-making and people skills.

As COO of Premium Strata, Inger shares with Leanne a determination to grow Premium Strata into an industry icon, with a reputation built on innovative practice and outstanding client service.



Contact Us

We would welcome the opportunity to discuss how Premium Strata can be of service to you. Please feel free to call or email us, or visit our website to find out more information.

Connect with us on

 Facebook  LinkedIn  Google+  Twitter

T 02 9281 6440

F 02 9211 5642

premiumstrata.com.au

info@premiumstrata.com.au

Level 2 - Suite 3.

189 O'Riordan St

Mascot NSW 2020

premiumbuildingmanagement.com.au

info@premiumbuildingmanagement.com.au